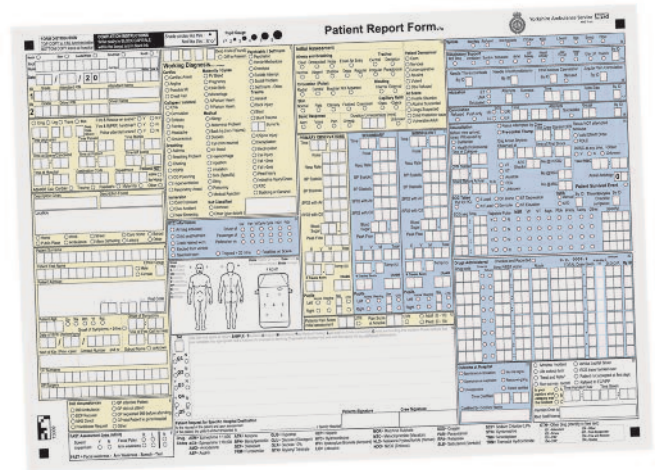


# Case Study

**Client:**  
Yorkshire Ambulance Service

**Project:**  
Two-part Patient  
Report Form Pads



“We chose Broadsword because of their willingness to work alongside our software provider. Part of the scanning system success has to be attributed to Broadsword. Broadsword deal with the ambulance stations directly and keep us informed of product movement at all times. They are highly recommended!”

**John Wooller**  
Clinit Audit Manager -  
Yorkshire Ambulance Service

A long-standing customer, South Yorkshire Ambulance Service implemented a document scanning system for the various forms used by the ambulance crews to assist with data retrieval and to allow storage on microfilm.

Our brief was to work alongside the software designers to ensure that the printed forms would work within the restraints of the scanning software. This involved numerous consultation meetings and the provision of printed samples for testing over 3 to 4 month period.

The process was demanding and relied upon a high degree of quality and accuracy of the printing and finishing process as much as any other aspect, in order for the scanning process to work.

This has proved to be an ongoing requirement over the last ten years as the forms have had to be changed many times to comply with changes to service levels and legislation.

This has not detracted from our print management responsibilities in maintaining supply of the forms and today we operate a complete service, holding bulk stocks and delivering directly to the ambulance stations throughout South Yorkshire.